

## IMPORTANT SAFETY NOTICE

To: Owners of Energie Razor 2 bicycle helmets  
From: Sheppard Cycles Australia Pty Ltd  
Re: Recall of Energie Razor 2 bicycle helmets  
Date: October 2017



Dear Customer,

We are writing to inform you about the recall of a certain batch of Energie Razor 2 helmets of model year 2017.

In cooperation with the Australian Competition and Consumer Commission (ACCC), Sheppard Cycles Australia Pty Ltd is recalling a certain batch of Energie Razor 2 bicycle helmets. These bicycle helmets fail testing required under mandatory Trade Practices (Consumer Product Safety Standard)(Bicycle Helmets) Regulations 2001 Statutory Rules 2001 No. 279. Riders wearing these helmets are not properly protected from falls, and could suffer severe head injuries.

This recall involves model year 2017 Sheppard Energie Razor 2 bicycle helmet. The helmets have the model name "Razor II" on the outside of the helmet. They were sold with a black shell colour with pink and silver print design. The following serial number ranges are included in the recall: LOT 16 08/1601 – 5 Tick Label range: SB3828453 - SB3828556. The serial number is printed on a silver sticker inside the helmet.

Continues...

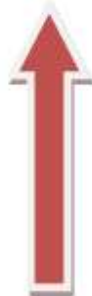
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### Sheppard Cycles

East Building, Level 2, 327-333 Police Road, Mulgrave, Victoria 3170  
P.O. Box 225, Mulgrave, Victoria 3170, Australia  
P 1300 883 305 | F +61 (03) 8345 9377 | W [sheppardcycles.com](http://sheppardcycles.com)



MOD-S-1098  
 SIZE: 44-58CM S/M  
 DATE: 16-09-16  
 DESIGNED AND SPECIFIED BY:  
 SHEPPARD INDUSTRIES LTD.  
 WWW.SHEPPARDCYCLES.COM  
 Lic No: SMO000  
 SAI Global  
 MOD-S-1098  
 DATE: 16-09-16  
 SHEPPARD INDUSTRIES LTD.  
 WWW.SHEPPARDCYCLES.COM



Sheppard Energie Razor II		
GTIN	Helmet Model Name	Potentially Affected Serial Number Range (Printed on label inside the bicycle helmet)
9416740506336	Razor II	SB3828453 - SB3828556

This batch of helmets was sold from Australian bicycle retailers and online stores between the 15<sup>th</sup> of December 2016 and the 30<sup>th</sup> of June 2017.

We believe you may have purchased of an Energie Razor 2 bicycle helmet that is affected by this recall.

We therefore kindly ask you to a) immediately stop using your Energie Razor 2 bicycle helmet and b) return the helmet to an authorized Sheppard bicycle helmet dealer to receive a full refund of the price you paid.

If you have further questions about this voluntary recall, you can also contact Sheppard Cycles directly from Mon-Fri 9am-5pm on 1300 883 305 or at [www.sheppardcycles.com](http://www.sheppardcycles.com) or email us at [info@sheppardcycles.com](mailto:info@sheppardcycles.com)

We apologize for this inconvenience and we are looking forward to seeing you in one of our stores.

Please see over for a list of retailers who may have sold this product during the affected period.

Best regards

Sheppard Cycles Australia Pty Ltd.  
East Building, Level 2,  
327-333 Police Road  
Mulgrave VIC 3170  
Australia  
Phone: 1300 883 305

Sheppard Cycles Retail Stores who sold Razor 2 helmets during 2017:

Store	Address	City	Postcode	Region	Phone
Brookvale Bike Factory	750 Pittwater Road	Brookvale	2100	NSW	02 9907 3500
Deniliquin Mitre 10	98 Hardinge St	Deniliquin	2710	NSW	03 5881 1322
St Ives Cycles	190 Mona Vale Road	St Ives	2075	NSW	02 9988 0511
G & R Wills	7 Pruen Road	Berrimah	0828	NT	08 8984 2466
Boonah Toys Music & More	51 High Street	Boonah	4310	QLD	07 5463 1088
Col Jones CEQ	41-45 Tingira Street	Cairns	4870	QLD	07 4050 4300
Gladstone Bicycle Centre	151 Auckland St	Gladstone	4680	QLD	07 4972 1142
Intersport Airlie Beach	Shop 3C, Reef Plaza, 14 Paluma Rd	Cannonvale	4802	QLD	07 4948 3972
Intersport Mackay	Shop 2, 3/17 Greenfield Boulevard	Mackay	4740	QLD	07 4942 9633
Roma Toyworld	58 McDowall St	Roma	4455	QLD	07 4622 1084
Sportfirst Hervey Bay	127 Boat Harbour Drive	Pialba	4655	QLD	07 4124 3300
Aldgate Bike Shop	120 Mount Barker Road	Stirling	5152	SA	08 8339 5954
Avantiplus Woodville	820 Port Road	Woodville South	5011	SA	08 8268 6404
C&C Cycles Riverland	21 Baldock Road	Waikerie	5330	SA	0417 837 804
KP Surf Where	300 Main North Road	Clare	5453	SA	08 8842 1200
Moonta Cycles & Sports	49 George Street	Moonta	5558	SA	08 8825 3222
Toyworld Berri	14 Denny Street	Berri	5343	SA	08 8582 1914
Avantiplus Croydon	417-419 Maroondah Highway	Croydon North	3136	VIC	03 9727 0377
Avantiplus Frankston	48 Playne Street	Frankston	3199	VIC	03 9783 2266
Avantiplus Preston	545 High Street	Preston	3072	VIC	03 9478 2064
Avantiplus Shepparton	126-128 High Street	Shepparton	3630	VIC	03 5821 3378
Coburns Sportspower	200 Campbell Street	Swan Hill	3585	VIC	03 5032 2913
Cohuna Sports Store	13 King George Street	Cohuna	3568	VIC	03 5456 2752
Kerang Sports & Toys	41 Victoria Street	Kerang	3579	VIC	03 5452 1316
Nathalia Cycles	50 Blake Street	Nathalia	3638	VIC	03 5866 2544
Sportfirst Numurkah	103 Melville Street	Numurkah	3636	VIC	03 5862 1338
Ted's Cycles	265 Barkly Street	Footscray	3030	VIC	03 9687 1013
Alexander's Outdoor & Leisure	36 Rose Street	Manjimup	6258	WA	08 9771 2758
Avantiplus Morley	2/255 Walter Road	Morley	6062	WA	08 9275 0061
Topp Dogg	14b Dandaragan Street	Moora	6510	WA	08 9651 1564
Tuckerbox Stores Kununurra	1 White Gum St	Kununurra	6743	WA	08 9169 1270

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