

IMPORTANT SAFETY NOTICE

VOLUNTARY RECALL OF SYNCROS 2016 FL1.0 OFFSET SEATPOSTS WITH 27.2MM DIAMETER

Dear Partners

With this communication we have to inform you about a voluntary recall which concerns the Syncros 2016 FL1.0 Offset Seatposts with a 27.2mm diameter assembled on SCOTT 2016 Road bikes.

The recall affects the following road bike models:

241419	Bike Addict SL	241437	Bike Solace Premium disc
241421	Bike Addict Team Issue (TW)	241438	Bike Solace 10 disc (TW)
241422	Bike Addict 10 (TW)	241443	Bike Solace 10 disc (EU)
241423	Bike Addict 15 (TW)	241465	Bike Addict CX 10 disc
241425	Bike Addict 20 (TW)	241995	Frame set Addict Team Issue Di2 (HMX)
241429	Bike Addict Team Issue (EU)	241996	Frame set Addict Team Issue (HMX)
241430	Bike Addict 10 (EU)	241997	Frame set Addict 10 (HMF)
241431	Bike Addict 15 (EU)	241999	Frame set Solace 10 disc (HMF) mech/Di2
241433	Bike Addict 20 (EU)	242001	Frame set Addict CX 10 disc(HMX)mech/Di2
241436	Bike Addict Gravel disc		

In addition the following after-market seatpost of model year 2016 is affected as well, sold as a single part in bike shops

228381 Seatpost Syncros FL1.0 Carbon Offset 27.2mm

SCOTT road bike and mountain bike models that are not listed above are not affected by this recall.

SCOTT is conducting this recall as the seatposts from these bikes can fracture. Such fractures can lead to immediate loss of rider control over the bicycle and may cause accidents with severe injuries.

Therefore SCOTT requests costumers to

- A) *immediately stop using the concerned bikes and*
- B) *take their bike to an official SCOTT dealer in order to have the seatpost replaced.*

If a recalled road bike is being returned to your store you are requested to replace the seatpost. After the replacement of the seatpost the bike is safe to be used again. New seatposts can be ordered under www.customerportal.scott-sports.com.

If you have any of the affected road bikes in your inventory you are not allowed to use or sell these bikes unless you have proceeded as instructed above.

SCOTT will provide the new seatposts free of charge.

Please note that you are obliged to destroy recalled seatposts that are returned to your store. You are therefore requested to cut off the head of the recalled seatpost and send it to a SCOTT facility with a pre-paid envelope that is enclosed to each replacement seatpost shipment.

For further details about this recall you and/or your customers can visit "safety and recalls" on our homepage www.scott-sports.com, email us at recall@scott-sports.com or call SCOTT's recall hotline at +41 264 601 19 00.

We would like to apologize for this inconvenience and thank you for your assistance and cooperation. If there is anything that SCOTT can do to support you, please feel free to contact us.

Best regards

In case you are based in USA you can also call the following toll free number: +1 888 607 8365 ext. 2012

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In cooperation with the national Recall authorities

